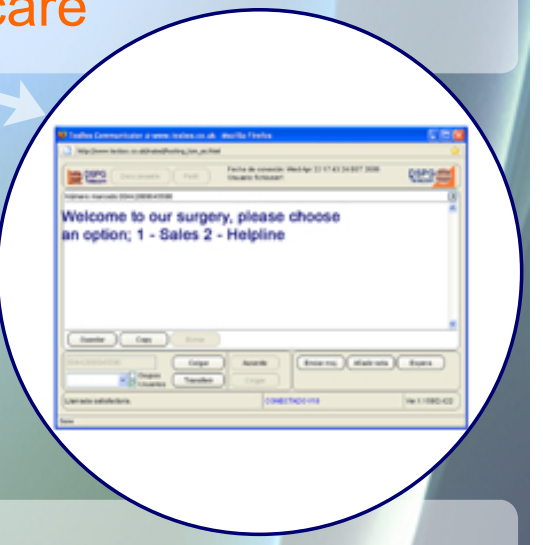
# TexBoxdirect

provide Hearing and Speech impaired patients direct access to healthcare

Textphone Caller

Live-Text

GP Surgery




## Benefits to the patient include

- No longer rely on TypeTalk and third parties to arrange healthcare.
- Patients make appointments direct with practice staff.
- Deaf and hard of hearing patients benefit from inclusive care.

## Benefits to your practice include

- No need for any special equipment to be installed In the surgery.
- Secure, internet-based communication.
- Clear, easy to use software.
- Deaf and hard of hearing patients can call any time. Out of hours text answering machine facility standard.
- Facilitates provision of inclusive care for deaf and hard of hearing.

## How it works

A textphone caller dials a unique phone number assigned to your practice. The system answers the call and sends your own preset greeting message to the caller before routing the call to your practice staff.

## *Get started in 3 easy steps*

1. Register for the service and download the software
2. Advertise the number to your patients
3. Make and receive text-based calls

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